

ORDERING INFORMATION

*No matter how you order, you're guaranteed...
first-rate products • prompt, courteous service • fast delivery!*

Prepackaged Products

Many AHA publications are sold in multi-unit packages (for example, 50 booklets in a package). Packages cannot be broken into smaller units.

For ordering purposes, please treat each package as a unit of one.

Payment Options

Send a check with your order, or have us bill you later. (Net: 30 days) We welcome MasterCard, VISA, and American Express credit cards.

Sales/Use Tax:

We are required to collect your state's sales/use tax on all orders. If claiming state tax exemption or resale status, please check the appropriate box:

- My state sales tax exemption number: _____
 I have enclosed a copy of my state sales tax exemption certificate.

Shipping & Handling

Orders under \$3,000:

Continental U.S.:
Multiply "Order Total" x .08
(\$8.50 minimum)

Non-continental U.S. (Puerto Rico, Hawaii, Alaska, and U.S. Territories):

Multiply "Order Total" x .15
(\$10.50 minimum)

Orders of \$3,000 and over:

Shipping is FREE in the continental U.S.!

Orders of \$3,000 and over to Puerto Rico and U.S. Territories:

Shipping is 8% of "Order Total."

Orders of \$3,000 and over to Alaska & Hawaii:

Shipping is 10% of "Order Total."

Exceptions:

When products listed below are included in purchase with other products, standard rates apply (see above). When purchased alone, nonstandard rates apply (see below):

Course completion cards: Minimum standard charge (see above) for service requested (for example, \$8.50 for Ground Service), regardless of quantity ordered.

BLS For Healthcare Providers Online Renewal Course 80-1055 and Heartsaver® First Aid Online 80-1095: \$8.50, regardless of quantity ordered.

National Registry Subscriptions (NR-CPR)

New subscriptions (NR-CPR1, NR-CPR3): \$10.50, regardless of quantity ordered

Renewal subscriptions (RR-CPR1, RR-CPR3): \$5.25 handling fee, regardless of quantity ordered. Use item 904904 for handling charge.

Canadian and International Orders

For all order totals: Actual shipping, plus \$10.50 handling fee and:

- on **Canadian orders:** An additional 7% on the product revenue to cover Canadian GST if orders are shipped via any carrier other than the USPS. On USPS shipments, the customer is responsible for paying the GST.
- on **International orders:** Customers are responsible for paying any government taxes levied in their own country. Terms: All orders must be prepaid in U.S. dollars. MasterCard, VISA, and American Express accepted.

For additional details, e-mail aha@channing-bete.com or call 1-800-611-6083 or 1-413-665-7611.

Prices effective September 1, 2006, subject to change without notice.

Order Confirmation/ Shipping Notification

Want to know if your order was received?

Need to know when to expect it?

Provide your e-mail address on the order form and we'll send you confirmation of your order as soon as we receive it. And when we ship it out, we'll let you know it's on its way!

Questions? Comments?

Call **1-800-611-6082**. We look forward to assisting you!

Fast Delivery

Most orders of in-stock items are shipped within 24 hours.

American Heart Association Order Form

PLEASE PRINT CLEARLY.

Date _____

Name _____

Title _____

Organization _____

Street and P.O. Box _____

City/State/ZIP _____

Phone _____

Fax _____

E-mail Address (Use both lines if necessary) **PLEASE PRINT CLEARLY.**

Treat prepackaged products as single units. Example: A package of 50 booklets should be entered as a quantity of 1.

If you need more room to write in the items you want, please attach a separate sheet of paper listing the item number, name, quantity, and price of the items you wish to order.

Item No.	Product	Qty.	x	Price Ea.	Total Price
			x		=
			x		=
			x		=
			x		=
			x		=
			x		=
			x		=
			x		=
			x		=
			x		=

Subtotal, all items

If enclosing a check, deduct 1%

Order Total

Shipping & Handling (from worksheet at left)

Subtotal

Add your state's sales/use tax (see facing page) on above subtotal

TOTAL DUE

Thank you for your order!